# The Kemet Technical Centre

Process development, training and technical support services are offered in our fully equipped Technical Centre.

## **Process Development**

We regularly assist customers by developing new products and processes, utilising the very latest in precision flat lapping technology. Customers' samples are evaluated, free-of-charge. Comprehensive reports are issued covering all aspects of the process, including details of abrasive, lapping plate, workholding, inspection, cleaning and the likely consumable costs involved.

### **Training**

Tailor-made training courses are delivered regularly in our Technical Centre or at customers' premises.

### **Typical subjects are:**

- · Theory of Lapping and Polishing
- Setting Up and Operating Machines
- · Flatness Control and Measurement
- Types of Abrasive
- Lapping Plate Types
- Workholding Methods
- · Product Cleaning and Inspection.

On completion of a course, participants are awarded a certificate, stating date and subjects covered.

# **Kemet After Sales Service and Support**

Our team of Technical Representatives works in partnership with our Technical Centre Team to provide continuous technical support for both prospective and current customers, and to ensure that any problems are correctly and quickly resolved.

